

### Changes to Microsoft 365 Message Center for CW 35

from 08/24/2020 to 08/30/2020

12 MC Messages were changed and 19 MC Messages were added

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#### Changed Property: MC End Time

MC ID	MC Title	Old Value	New Value	MC Action required by
MC219951	(Updated) Pin based verification process for support callers	2020-11-20T08;00;00Z	2020-12-31T08;00;00Z	<empty></empty>
MC220415	(Updated) Admin setting for PSTN participant phone number masking in Teams meetings	2020-10-31T07;00;00Z	2020-11-30T07;00;00Z	<empty></empty>
MC219922	(Updated) M365 Records Management: Proof of disposal for records - Roll-out Update	2020-10-10T07;00;00Z	2020-10-30T07;00;00Z	<empty></empty>
MC217887	(Updated) Microsoft Teams: New Audio (IPAudioMode) and Video Policies (IPVideoMode)	2020-09-30T07;00;00Z	2020-10-30T07;00;00Z	<empty></empty>

#### Changed Property: MC How Affect

MC ID	MC Title	Old Value	New Value	MC Action required by
MC219951	(Updated) Pin based verification process for support callers	We're adding a PIN-based verification step to our existing phone-based verification process, to b	We're adding a PIN-based verification step to our existing phone-based verification process, to b	<empty></empty>
MC219072	(Updated) Outlook for iOS web view user agent string changes		For most organizations, this change will not affect your users or your authentication flows. How	<empty></empty>

Changed Property: MC IsMajorChange

MC ID	MC Title	Old Value	New Value	MC Action required by
MC220785	New Microsoft Teams meeting pre-join experience	False	True	<empty></empty>
MC221075	Outlook for Android: two-way calendar sync support	False	True	<empty></empty>
MC221062	Using Microsoft Authentication Library (MSAL) with Yammer Groups API	False	True	12/01/2020
MC220545	(Updated) Improvements to optional diagnostic data collection to better diagnose issues in Office	False	True	<empty></empty>

# Changed Property: MC Messages

MC ID	MC Title	Old Value	New Value	MC Action required by
MC219951	(Updated) Pin based verification process for support callers	We're adding a PIN-based verification step to our existing phone-based verification process, to b	Updated August 25, 2020; Based on feedback we have updated the timeline and details of the post t	<empty></empty>
MC219072	(Updated) Outlook for iOS web view user agent string changes	We're making some changes to the Outlook for iOS client. On August 24, 2020, we're modifying the	Updated August 25, 2020; We updated the content below to display as intended. We apologize for an	<empty></empty>
MC216379	(Updated) M365 Information Governance: Update to retention labels	We're introducing the ability to have Exchange items support retention labels for which period of	Updated August 25, 2020; We are pleased to announce that this feature has completed rolling out a	<empty></empty>
MC221025	What's New in the Microsoft Intune Service Update for August	Your MicrosoftIntune account has been updated to the latest service build. How does thisaffect m	Your Microsoft Intune account has been updated to the latest service build. How does this affect	<empty></empty>
MC220415	(Updated) Admin setting for PSTN participant phone number masking in Teams meetings	With MC209349 (April 2020) and MC217648 (July 2020), we added a level of privacy for participants	Updated August 27, 2020; To ensure the best possible experience for our users, we are delaying so	<empty></empty>
MC219922	(Updated) M365 Records Management: Proof of disposal for records - Roll-out Update	We have completed the roll out of proof of https;//docs.microsoft.com/microsoft-365/compliance/di	Updated August 27, 2020; To ensure the best possible experience for our users, we are delaying so	<empty></empty>
MC217887	(Updated) Microsoft Teams: New Audio (IPAudioMode) and Video Policies (IPVideoMode)	Updated July 31, 2020; To ensure the best possible experience for our users, we are delaying some	Updated August 27, 2020; To ensure the best possible experience for our users, we are delaying so	<empty></empty>
MC221062	Using Microsoft Authentication Library (MSAL) with Yammer Groups API	Starting December 1 2020, https://developer.yammer.com/ docs/group_membershipsjsong roup_idid targe	Starting December 1 2020, https://developer.yammer.com/ docs/group_membershipsjsong roup_idid Yamme	12/01/2020
MC220545	(Updated) Improvements to optional diagnostic data collection to better diagnose issues in Office	When a user runs an Office app, such as Word or Excel, diagnostic information is collected and sa	Updated August 28, 2020; We've updated this post to ensure that it is appropriately visible for o	<empty></empty>
MC221139	Office Scripts enabled by default	In January, we released Office Scripts, a featurethat enables users to automate theirrepetitive t	In January, we released Office Scripts, a feature that enables users to automate their repetitive	10/01/2020

Changed Property: MC MessageTagNames

MC ID	MC Title	Old Value	New Value	MC Action required by
MC219951	(Updated) Pin based verification process for support callers	Admin impact	Admin impact, Updated message	<empty></empty>
MC219072	(Updated) Outlook for iOS web view user agent string changes	Admin impact,User impact	Admin impact, Updated message, User impact	<empty></empty>
MC216379	(Updated) M365 Information Governance: Update to retention labels		Updated message	<empty></empty>
MC220415	(Updated) Admin setting for PSTN participant phone number masking in Teams meetings	Admin impact,Feature update	Admin impact,Feature update,Updated message	<empty></empty>
MC219922	(Updated) M365 Records Management: Proof of disposal for records - Roll-out Update	Admin impact,Feature update	Admin impact,Feature update,Updated message	<empty></empty>

# Changed Property: MC prepare

MC ID	MC Title	Old Value		MC Action required by
MC219951		To help ensure an expedited Support experience, verify your profile email and phone details are u	Support experience, users with	<empty></empty>

## Changed Property: MC Title

MC ID	MC Title	Old Value	New Value	MC Action required by
MC219951	(Updated) Pin based verification process for support callers	Pin based verification process for support callers	(Updated) Pin based verification process for support callers	<empty></empty>
MC219072	(Updated) Outlook for iOS web view user agent string changes	Outlook for iOS web view user agent string changes	(Updated) Outlook for iOS web view user agent string changes	<empty></empty>
MC216379	(Updated) M365 Information Governance: Update to retention labels	M365 Information Governance; Update to retention labels	(Updated) M365 Information Governance; Update to retention labels	<empty></empty>
MC220415	(Updated) Admin setting for PSTN participant phone number masking in Teams meetings	Admin setting for PSTN participant phone number masking in Teams meetings	(Updated) Admin setting for PSTN participant phone number masking in Teams meetings	<empty></empty>
MC219922	(Updated) M365 Records Management: Proof of disposal for records - Roll-out Update	M365 Records Management; Proof of disposal for records - Roll-out Update	(Updated) M365 Records Management; Proof of disposal for records - Roll-out Update	<empty></empty>
MC220545	(Updated) Improvements to optional diagnostic data collection to better diagnose issues in Office	Improvements to optional diagnostic data collection to better diagnose issues in Office	(Updated) Improvements to optional diagnostic data collection to better diagnose issues in Office	<empty></empty>

New Message Center Items of CW35

MC ID	MC Title	MC Category	MC Workload	MC Major Change	MC Action required by
MC220872	Legacy OME support in Outlook for iOS slated for retirement	Plan For Change	Exchange Online, Microsoft 365 suite	True	<empty></empty>
MC220853	Reminder: Office 365 ATP External email forwarding controls and policy change	Plan For Change	Exchange Online, Exchange Online Protection	True	08/28/2020
MC220851	Application Guard for Office available in public preview	Stay Informed	Microsoft 365 suite	False	<empty></empty>
MC220938	Updates available for Microsoft 365 Apps for Current Channel	Stay Informed	Office Client Applications	False	<empty></empty>
MC220931	Seamlessly share personal lists in To Do	Plan For Change	Microsoft 365 suite	True	09/25/2020
MC220987	Introducing live transcription in Microsoft Teams meetings	Stay Informed	Microsoft Teams	False	<empty></empty>
MC220972	Microsoft Information Protection adding support for double-byte character set languages	Stay Informed	Microsoft 365 suite	False	<empty></empty>
MC221029	Update to container sensitivity label configuration UX	Stay Informed	Microsoft 365 suite	False	<empty></empty>
MC221025	What's New in the Microsoft Intune Service Update for August	Stay Informed	Microsoft Intune	False	<empty></empty>
MC221015	Forms coming to the Office Mobile App	Stay Informed	Microsoft Forms	False	<empty></empty>
MC221062	Using Microsoft Authentication Library (MSAL) with Yammer Groups API	Plan For Change	Yammer Enterprise	True	12/01/2020
MC221075	Outlook for Android: two-way calendar sync support	Stay Informed	Exchange Online	True	<empty></empty>
MC221133	Machine learning feedback loop for trainable classifiers now in public preview	Stay Informed	Microsoft 365 suite	False	<empty></empty>
MC221125	New service plan for Content explorer	Stay Informed	Microsoft 365 suite	True	<empty></empty>
MC221115	Microsoft Search admin navigation name change	Stay Informed	Microsoft 365 suite	False	<empty></empty>
MC221113	Final Reminder: Office 365 ATP External email forwarding controls and policy change	Plan For Change	Exchange Online, Exchange Online Protection	True	<empty></empty>
MC221108	Search improvements in OneDrive for Business	Stay Informed	OneDrive for Business	False	<empty></empty>
MC221139	Office Scripts enabled by default	Plan For Change	Office for the web	True	10/01/2020
MC221134	In Development for Microsoft Intune is now available	Stay Informed	Microsoft Intune	False	<empty></empty>

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